

A decorative header consisting of a series of overlapping, semi-transparent geometric shapes in various colors: red, purple, blue, cyan, and green, creating a modern, abstract pattern.

# **Bosch Motorsport License Migration Troubleshooting**

BEG-MSD,. 14.10.2024.

# Bosch Motorsport License Migration

## Licenses ordered and created on/after 14.10.2024

- In Bosch Motorsports division, we have migrated our servers. In order for your licenses to work it is important to install our Bosch Motorsport License Manager tool from our Bosch Motorsport [Website](#) .
- This tool not only performs migration of existing local licenses but also serves as a tool to administer the licenses installed locally.
- This tool can help view the details of current license, check for updates from server, change current license and more.
- More on this tool can be found in Bosch Motorsport License [page](#).

# Bosch Motorsport License Migration

## Licenses not working even after installing Bosch Motorsport License manager ..

- It is possible that you have installed a older version of the purchased tool after installing Bosch Motorsport License manager. In this case, execute the License patch installed in „C:\Bosch\Bosch License Patch\BoschLicensePatch.exe“ with administrator rights.
- In the above path or executable not found, please install the Bosch Motorsport License Manager again from our [website](#) .
- If the above steps doesnt help, send the output of the patch „PatchOutput“ from the above path to your Bosch contact person.

# Bosch Motorsport License Migration

## Stop Windows defender from deleting License files

- **Step 1.** Open "Windows Defender > Virus & threat protection".
- **Step 2.** Click the "Virus & threat protection" settings
- **Step 3.** Scroll down to "Exclusions" and click "Add or remove exclusions".
- **Step 4.** Click + plus icon to add an exclusion(C:\Bosch\<<Tool name>\ACX.ULM.License.exe) that you don't want to get deleted or removed by Windows Defender. (.exe files and .dll files)



# Bosch Motorsport License Migration

## Bosch License Manager not starting..

- It is possible that you have already installed a beta version of Bosch Motorsport License manager. In this case simple updating of latest Bosch motorsport license manager will not suffice.
- Uninstall the existing Bosch Motorsport license manager and reinstall the tool again from [website](#).

# Bosch Motorsport License Migration

## Bosch Motorsport License manager does not display even valid licenses ..

- In some windows version, it is possible that the registry keys are not correctly installed or installed in different registry path.
- Manually open registry editor and search for the following path --  
„Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\Bosch Motorsport\E0423433-AED9-421D-857A-E72A14F5AF37“  
„Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\Bosch Motorsport\E0423433-AED9-421D-857A-E72A14F5AF37“  
with key „WrapperDLL“ and value „C:\ProgramData\Bosch Motorsport\WrapperPackage “ is there.
- If the registry entry not found, you can create one manually with admin rights.
- Also check if the path „C:\ProgramData\Bosch Motorsport\WrapperPackage “ exists. If not then, reinstall your purchased tool again or contact your Bosch Motorsport Team.

# Bosch Motorsport License Migration

## Contacts

### Contact Persons:

In case of doubts / questions regarding migration, please contact the below persons.

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